DUKE ENERGY®

duke-energy.com
Not provided

Your Energy Bill

Service address
ALEX EXAMPLE
200 SAMPLE LANE
WILMINGTON, DE 19801

Bill date Jan 01, 2026
For service Nov 27 - Dec 30
34 days

Account number **3904 9980 5034**

Billing summary

Previous Amount Due	$915.92
Payment Received Dec 23	-891.62
Current Electric Charges	411.32
Deposit	-0.27
Other Charges and Credits	7.16
Taxes	74.06
Total Amount Due Jan 22	**$516.57**

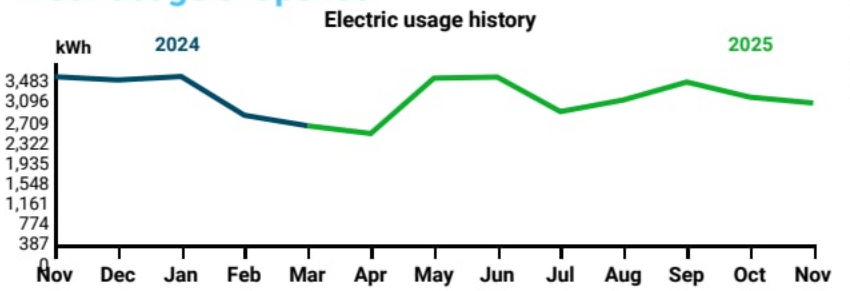
Thank you for your payment.

IMPORTANT DISCONNECTION INFORMATION
Your account has past due amount of $24.03 and electric service may be disconnected. Please pay immediately.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Call811.com.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Your usage snapshot



Average temperature in degrees

64° 58° 70° 71° 86° 83° 75° 78° 61° 79° 72° 65° 84°

	Current Month	Dec 30 2025	12-Month Usage	Avg Monthly Usage
Electric (kWh)	2,716	3,218	34,166	2,847
Avg. Daily (kWh)	80	94		
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $5.00 or 1.5%, late charge, whichever is greater.

Please return this portion with your payment. Thank you for your business.

DUKE ENERGY®

Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
3904 9980 5034

Amount due

$516.57 *by Jan 22*	*After Jan 22, the amount due will increase to $524.21.*

$_____ $_____

Add here, to help others with a contribution to Share the Light

Amount enclosed

ALEX EXAMPLE
200 SAMPLE LANE
WILMINGTON, DE 19801

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8839049980503400066433462202716000049254000051657 1

DUKE ENERGY® duke-energy.com
Not provided

Account number **3904 9980 5034**
390499805034

We're here for you

Report an emergency

Electric outage	duke-energy.com/outages 800.228.8485

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/automatic-draft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.700.8744
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.700.8744
Business: Mon - Fri (7 a.m. to 6 p.m.)	877.372.8477
For hearing impaired TDD/TTY	711
International	1.407.629.1010

Call before you dig

Call	800.432.4770 or 811

Check utility rates

Check rates and charges	duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042
St Petersburg, FL 33733

Important to know

Your next meter reading on or after: Jan 28
Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due
If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection.

Electric service does not depend on payment for other products or services
Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check
We may process the payment as a regular check or convert it into a one-time electronic check payment.

Asset Securitization Charge
A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

Medical Essential Program
Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit duke-energy.com/home/billing/special-assistance/medically-essential.

Special Needs Customers
Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

Para nuestros clientes que hablan Español
Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.

Your usage snapshot - Continued

Current electric usage for meter number 4334622	
Actual reading on Dec 30	1065417
Previous reading on Nov 27	- 1062701
Energy Used	2,716 kWh
Billed kWh	2,716.000 kWh

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Electric

Billing Period - Nov 27 25 to Dec 30 25	
Meter - 4334622	
Customer Charge	$16.01
Energy Charge	98.83
1,000.000 kWh @ 9.883c	
Energy Charge	179.03
1,716.000 kWh @ 10.433c	
Fuel Charge	34.27
1,000.000 kWh @ 3.427c	
Fuel Charge	75.44
1,716.000 kWh @ 4.396c	
Asset Securitization Charge	7.74
2,716.000 kWh @ 0.285c	
Total Current Charges	**$411.32**

Your current rate is Residential Service (RS-1).

For a complete listing of all Florida rates and riders, visit duke-energy.com/rates

Billing details - Other Charges and Credits

Late Fee	$7.16
Total Other Charges and Credits	**$7.16**

Billing details - Deposit

Credit balance from account 160891900769	$-0.27
Total	**$-0.27**

Billing details - Taxes

Regulatory Assessment Fee	$0.60
Gross Receipts Tax	10.98
Municipal Franchise Fee	26.32
Municipal Utility Tax	36.16
Total Taxes	**$74.06**